

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbsil.com/member/policyforms/2022 or by calling 1-800-541-2768. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-756-4448 to request a copy.

| Important Questions   | Answers   | Why This Matters:  |
|---|---|--|
| What is the overall<br><u>deductible</u> ?                                | Individual: Participating \$6,650; Non-<br>Participating \$13,300<br>Family: Participating \$13,800; Non-<br>Participating \$27,600   | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered<br>before you meet your<br><u>deductible</u> ? | Yes. In-Network Preventive Health is covered before you meet your <u>deductible.</u>  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .  |
| Are there other <u>deductibles</u> for specific services?                 | No.   | You don't have to meet deductibles for specific services.  |
| What is the <u>out-of-pocket</u><br>limit for this <u>plan</u> ?          | Individual: Participating \$6,900; Non-<br>Participating Unlimited<br>Family: Participating \$13,800; Non-<br>Participating Unlimited | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> must be met.   |
| What is not included in<br>the <u>out-of-pocket limit</u> ?               | <u>Premiums</u> , <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.                                      | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use<br>a <u>network provider</u> ?               | Yes. See <u>www.bcbsil.com</u> or call 1-800-<br>541-2768 for a list of <u>Participating</u><br><u>Providers</u> .                    | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?                | No.   | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

| Common                     | Services You May Need                            | What You Will Pay                                  |   | Limitations Exceptions 8 Other  |
|----------------------------|--|--|---|---|
| Medical Event              |  | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
|                            | Primary care visit to treat an injury or illness | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>                                | Virtual Visits: 20% <u>coinsurance.</u> See your benefit booklet* for details.  |
| If you visit a health care | <u>Specialist</u> visit                          | 20% coinsurance                                    | 50% coinsurance                                       | None  |
|                            | Infinutiization                                  | No Charge; <u>deductible</u> does not apply        | 50% <u>coinsurance</u>                                | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
|                            | Diagnostic test (x-ray, blood work)              | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>                                | Preauthorization may be required; see your benefit booklet* for details.  |
| If you have a test         | Imaging (CT/PET scans,<br>MRIs)                  | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>                                | Preauthorization may be required; see your benefit booklet* for details.  |

| Common   |  | What You   | Will Pay  | Limitations, Exceptions, & Other   |
|--|--|--|---|--|
| Medical Event  | Services You May Need  | Participating Provider<br>(You will pay the least)                           | Non-Participating Provider<br>(You will pay the most)                             | Important Information  |
|  | Preferred generic drugs  | Preferred - 10% <u>coinsurance</u><br>Non-Preferred - 20% <u>coinsurance</u> | Retail - 20% <u>coinsurance</u>   | Limited to a 30-day supply at retail (or a 90-<br>day supply at a <u>network</u> of select retail  |
|  | Non-preferred generic drugs  | Preferred - 10% <u>coinsurance</u><br>Non-Preferred - 20% <u>coinsurance</u> | Retail - 20% <u>coinsurance</u>   | pharmacies). Up to a 90-day supply at mail<br>order. <u>Specialty drugs</u> limited to a 30-day<br>supply.   |
| · · · ·  | Preferred - 20% <u>coinsurance</u><br>Non-Preferred - 30% <u>coinsurance</u> | Retail - 30% <u>coinsurance</u>  | Payment of the difference between the cost of a brand name drug and a generic may |  |
|  | Non-preferred brand drugs  | Preferred - 30% <u>coinsurance</u><br>Non-Preferred - 40% <u>coinsurance</u> | Retail - 40% <u>coinsurance</u>   | also be required if a generic drug is<br>available.<br>All Out-of-Network prescriptions are subject  |
| More information about prescription drug               | Preferred specialty drugs  | 40% <u>coinsurance</u>   | 40% coinsurance   | to a 50% additional charge after the   |
| <u>coverage</u> is available at<br>www.bcbsil.com/rx22 | Non-preferred <u>specialty</u><br><u>drugs</u>                               | 50% <u>coinsurance</u>   | 50% <u>coinsurance</u>  | applicable <u>copayment/coinsurance</u> .<br>Additional charge will not apply to any<br><u>deductible</u> or out-of-pocket amounts.<br>The amount you may pay per 30-day<br>supply of a covered insulin drug, regardless<br>of quantity or type, shall not exceed \$100,<br>when obtained from a Preferred<br>Participating or Participating Pharmacy. |

| Common                         | Services You May Need                          | What You Will Pay                                  |   | Limitations, Exceptions, & Other   |
|--------------------------------|--|--|---|--|
| Medical Event                  |  | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most) | Important Information  |
| If you have outpatient         | Facility fee (e.g., ambulatory surgery center) | \$125/visit plus 20% <u>coinsurance</u>            | \$125/visit plus 50% coinsurance                      | <u>Preauthorization</u> may be required.<br>For Outpatient Infusion Therapy, see your  |
| surgery                        | Physician/surgeon fees                         | 20% coinsurance                                    | 50% coinsurance                                       | benefit booklet* for details.  |
|                                | Emergency room care                            | \$250/visit plus 20% <u>coinsurance</u>            | \$250/visit plus 20% coinsurance                      | Per occurrence <u>copayment</u> waived upon inpatient admission.   |
|                                | Emergency medical<br>transportation            | 20% <u>coinsurance</u>                             | 20% <u>coinsurance</u>                                | Preauthorization may be required for non-<br>emergency transportation; see your benefit<br>booklet* for details.   |
|                                | <u>Urgent care</u>                             | 20% coinsurance                                    | 50% coinsurance                                       | None   |
| lf you have a hospital<br>stay | Facility fee (e.g., hospital room)             | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>                                | Preauthorization required. Preauthorization<br>penalty: \$1,000 or 50% of the eligible<br>charge In-Network, \$500 Out-of-Network.<br>See your benefit booklet* for details. |
| -                              | Physician/surgeon fees                         | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>                                | Preauthorization required.   |

| Common                                    |  | What You Will Pay                                  |   | Limitations, Exceptions, & Other   |
|---|--|--|---|--|
| Medical Event                             | Services You May Need                        | Participating Provider<br>(You will pay the least) | Non-Participating Provider<br>(You will pay the most)                     | Important Information  |
| If you need mental<br>health, behavioral  | Outpatient services                          | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>  | Preauthorization may be required; see your benefit booklet* for details.   |
| health, or substance abuse services       | Inpatient services                           | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>  | Preauthorization required.   |
|   | Office visits                                | 20% coinsurance                                    | 50% <u>coinsurance</u>  | Cost sharing does not apply for certain  |
| If you are pregnant                       | Childbirth/delivery<br>professional services | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>  | preventive services. Depending on the type of services, <u>deductible</u> or <u>coinsurance</u> may apply. Maternity care may include tests and  |
|   | Childbirth/delivery facility services        | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>  | services described elsewhere in the SBC (i.e., ultrasound).  |
|   | Home health care                             | 20% coinsurance                                    | 50% <u>coinsurance</u>  | Preauthorization may be required.  |
| If you need help                          | Rehabilitation services                      | 20% coinsurance                                    | 50% coinsurance   | Preauthorization may be required.  |
| recovering or have                        | Habilitation services                        | 20% coinsurance                                    | 50% <u>coinsurance</u>  |  |
| other special health needs                | Skilled nursing care                         | 20% coinsurance                                    | 50% <u>coinsurance</u>  | Preauthorization may be required.  |
|   | Durable medical equipment                    | 20% coinsurance                                    | 50% <u>coinsurance</u>  | Preauthorization may be required.  |
|   | Hospice services                             | 20% <u>coinsurance</u>                             | 50% <u>coinsurance</u>  | Preauthorization may be required.  |
|   | Children's eye exam                          | No Charge; <u>deductible</u> does not apply        | Up to a \$30 reimbursement is available; <u>deductible</u> does not apply | One visit per year. Out-of-Network<br>reimbursement will not exceed the retail<br>cost. See your benefit booklet* (Pediatric<br>Vision Care Benefits) for details.   |
| If your child needs<br>dental or eye care | Children's glasses                           | No Charge after <u>deductible</u>                  | Reimbursement is available  | One pair of glasses per year up to age 19.<br>Reimbursement for frames, lenses and lens<br>options purchased Out-of-Network is<br>available (not to exceed the retail cost). See<br>your benefit booklet* (Pediatric Vision Care<br>Benefits) for details. |
|   | Children's dental check-up                   | 30% coinsurance                                    | 50% <u>coinsurance</u>  | None   |

## **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) |  |  |  |
|--|--|--|--|
| Acupuncture  | <ul> <li>Long-term care</li> </ul>                       | <ul> <li>Routine eye care (Adult)</li> </ul> |  |
| Dental care (Adult)  | <ul> <li>Non-emergency care when traveling or</li> </ul> | utside the U.S. • Weight loss programs       |  |

\*For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com/member/policy-forms/2022</u>.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

- Bariatric surgery
   Chiropractic care (Chiropractic and Osteopathic
   Cosmetic surgery (only for the correction of congenital of the private-duty nursing (with deformities or conditions resulting from accidental of the private duty nursing)
  - manipulation limited to 25 visits per calendar year)
- injuries, scars, tumors, or diseases)
  Hearing aids (for children 1 per ear every 24 months, for adults up to \$2,500 per ear every 24 months)
- Infertility treatment (4 per benefit period)

- Private-duty nursing (with the exception of inpatient private duty nursing)
- Routine foot care (due to systemic disease and in connection with diabetes)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the plan at 1-800-541-2768, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-541-2768 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877) 527-9431 or visit <u>http://insurance.illinois.gov</u>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

# Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-541-2768. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-541-2768. Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-541-2768. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijijgo holne' 1-800-541-2768.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

\$6.650

20% 20%

20%

| The plan's overall deductible   |
|---------------------------------|
| Specialist coinsurance          |
| Hospital (facility) coinsurance |
| Other coinsurance               |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

#### **Total Example Cost** \$12,700

#### In this example, Peg would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$6,650 |
| <u>Copayments</u>          | \$0     |
| Coinsurance                | \$300   |
| What isn't covered         | ·       |
| Limits or exclusions       | \$60    |
| The total Peg would pay is | \$6,960 |

### Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible          | \$6,650 |
|--|---------|
| Specialist coinsurance                 | 20%     |
| Hospital (facility) <u>coinsurance</u> | 20%     |
| Other <u>coinsurance</u>               | 20%     |

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

#### **Total Example Cost** \$5,600

#### In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$5,400 |  |
| <u>Copayments</u>          | \$0     |  |
| <u>Coinsurance</u>         | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$20    |  |
| The total Joe would pay is | \$5,420 |  |

### **Mia's Simple Fracture** (in-network emergency room visit and follow up care)

| The plan's overall deductible   | \$6,650 |
|---------------------------------|---------|
| Specialist coinsurance          | 20%     |
| Hospital (facility) coinsurance | 20%     |
| Other coinsurance               | 20%     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

#### In this example, Mia would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$2,600 |  |
| <u>Copayments</u>          | \$300   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$0     |  |
| The total Mia would pay is | \$2,900 |  |



### Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

| Office of Civil Rights Coordinator                            | Phone:              | 855-664-7270 (voicemail)                        |
|---|---------------------|---|
| 300 E. Randolph St.   | TTY/TDD:            | 855-661-6965                                    |
| 35th Floor  | Fax:                | 855-661-6960                                    |
| Chicago, Illinois 60601                                       | Email:              | CivilRightsCoordinator@hcsc.net                 |
| You may file a civil rights complaint with the U.S. Departmer | nt of Health and Hu | man Services, Office for Civil Rights, at:      |
| U.S. Dept. of Health & Human Services                         | Phone:              | 800-368-1019                                    |
| 200 Independence Avenue SW                                    | TTY/TDD:            | 800-537-7697                                    |
| Room 509F, HHH Building 1019                                  | Complaint Portal:   | https://ocrportal.hhs.gov/ocr/portal/lobby.jsf  |
| Washington, DC 20201  | Complaint Forms     | : http://www.hhs.gov/ocr/office/file/index.html |



BlueCross BlueShield of Illinois

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español<br>Spanish  | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.                              |
|---------------------|---|
| العربية<br>Arabic   | إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول ىلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة المتحدث مع مترجم فوري، اتصل ىلع الرم 6984-710-855.  |
| 繁體中文<br>Chinese     | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。  |
| Français<br>French  | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.          |
| Deutsch<br>German   | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.  |
| ગુજરાતી             | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખચેર, તમારી ભાષામાં મદદ અને   |
| Gujarati            | માઢતિ મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.   |
| हिंदी               | यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है।   |
| Hindi               | किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।.  |
| Italiano<br>Italian | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.                        |
| 한국어                 | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가  |
| Korean              | 필요하시면 855-710-6984 로 전화하십시오.  |
| Diné                | T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih.  |
| Navajo              | Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.  |
| فارسی               | اگر شما، يا كسى كه شما به او كمك مي كنيد، سؤالى داشته باشيد، حق اين را داريد كه به زيان خود، به طور رايگان كمك و اطلاعات دريافت نماييد جهت گفتگو با يك مترجم شهافى، با شماره  |
| Persian             | تمسا حاصل نماييد 6984-710-855   |
| Polski              | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z   |
| Polish              | tłumaczem, zadzwoń pod numer 855-710-6984.  |
| Русский             | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке.   |
| Russian             | Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.   |
| Tagalog<br>Tagalog  | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| اردو<br>Urdu        | اگر آپ کو، یا کسی ایسے فرد کو جس کتی آپ مدد کررہے ہیں، کوئی سروال درپیش ہے تو، آپ کو اپنی زبان میں مفتحدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لوے، 6984-710-855 پر کال کریں۔                                 |
| Tiếng Việt          | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông   |
| Vietnamese          | dịch viên, gọi 855-710-6984.  |